

RECEIVE MONEY



CONTACT US: ☎ 13476961234

📧 customerservice@moneygram.com

🌐 www.moneygram.com

YOUR MONEYGRAM TRANSACTION REFERENCE NUMBER

This is the number you received from the SENDER

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PLEASE COMPLETE THE FORM IN CAPITAL LETTERS

1 YOUR DETAILS / RECEIVER DETAILS

First and Middle Name(s) _____

Last/Family Name _____

Address _____

Town/City _____ Postal Code _____

Country _____

Date of Birth ____/____/____ Country of Birth _____

Contact Tel No. Please include area code _____

Nationality _____

Occupation _____

Purpose of Transaction _____

2 SENDER'S DETAILS

First and Middle Names(s) _____

Last/Family Name _____

Send Country _____

3 ACKNOWLEDGEMENT OF RECEIPT

This transaction is subject to the provided general terms and conditions that are also available at <http://www.moneygram.com/terms>.

By continuing this transaction,

- You agree to the terms and conditions.

- You confirm receipt of the receive amount as set out on the form and confirm that your personal information is correct.

- You acknowledge that MoneyGram Payment Systems, Inc. (1550 Utica Ave S, Minneapolis, MN 55416) is the data controller of your personal data which is collected and processed for the purposes of providing our money remittance services to you. You have the right to access, rectify, delete, restrict, and port your personal data and to object to automated decision making, including profiling. For further information on how MoneyGram processes your personal data and your rights please refer to our Global Consumer Privacy Notice (www.moneygram.com).

Sign here **X** _____ Date

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MONEYGRAM AGENT USE ONLY

4 TRANSACTION INFORMATION

Currency & Amount Paid _____ Authorisation Code

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CUSTOMER IDENTIFICATION

Photo ID type _____ ID Issue Date ____/____/____

ID Number _____ ID Expiry Date ____/____/____

5 AGENT INFORMATION

Office Name / Stamp _____

Date ____/____/____ Time ____:____

Operator ID _____ Agent Signature _____

MoneyGram Terms and Conditions for Receiving Money

1. INTRODUCTION

1.1. The MoneyGram® money transfer service (“Service”) is provided by MoneyGram Payment Systems, Inc. (“MoneyGram”, “we” or “us”) through a network of agents, authorized delegates, or other permitted entities (“Agents”). These Terms and Conditions, along with the Documentation (as defined in Section 1.3) used in connection with the Service to which these Terms and Conditions may be included or attached, constitute the entire agreement (“Agreement”) between MoneyGram and you, the individual recipient of the Service (“you” or “Receiver”).

1.2. This Agreement and the Service allow you to receive a money transfer (a “Transfer”) that has been sent using our Service from an individual (“Sender”). The Transfer has been sent to you in a currency and amount specifically designated by the Sender. MoneyGram will not charge you any fees for receiving the Transfer. The Service is available to you only in your individual capacity known to the Sender.

1.3. You must sign this Agreement and any other documentation related to the Transfer, including all forms, receipts, or acknowledgments (collectively, the “Documentation”) fully and accurately in order to use the Service.

1.4. By using, or attempting to use, the Service in any capacity, you are acknowledging that you (i) accept the terms of this Agreement, (ii) have read the Documentation relating to the Transfer and that the information as described on the Documentation is accurate, and (iii) have received from the Agent the currency and amount described in this Agreement and/or the Documentation. To the extent you desire to exchange the Transfer into a currency other than the currency as described in this Agreement, you further acknowledge and agree that any subsequent exchange of the Transfer is a separate transaction from the Service and is subject to the provisions of Section 6 of this Agreement.

1.5. You must provide the Agent with valid identification to receive the Transfer. We will not have any liability in the event that the Transfer is disbursed, when and as applicable, to an individual who provides valid identification to the Agent describing such person as the Receiver (even if such identification was false or forged) and provides a Reference Number.

2. RESTRICTIONS ON SERVICE

2.1. You acknowledge that the Sender or MoneyGram, in certain circumstances, may cancel the Transfer designated for you at any time prior to your receipt and that upon such event, you will not be entitled to receive the Transfer.

2.2. The Service, or your ability to receive the Transfer, may also be delayed, restricted or unavailable depending upon the Service selected by the Sender, Agent hours of operation, the amount of the Transfer, currency availability, and legal, and regulatory compliance, including ID requirements. We will not disburse the Transfer to you if we believe that the Transfer or the Service is being used in any way to violate applicable laws, regulations, codes or MoneyGram’s policies and procedures, including any association with fraud, anti-money laundering laws, or other illegal activity.

2.3. If the Transfer is not disbursed to you, you may contact MoneyGram to inquire into the status of the Transfer and MoneyGram may be able to assist you, subject to all applicable laws and regulations relating to our Services and MoneyGram’s policies and procedures.

3. GENERAL

3.1. Unless prohibited by law, we will not be liable to you for any issues arising in connection with the Transfer. In certain circumstances, the Sender may be entitled to a refund of the Transfer and/or certain fees paid in connection with the Transfer.

3.2. The Transfer and use of the Service does not involve you having a “deposit” or an account with MoneyGram or an Agent.

3.3. Services are directed to persons 18 years and over and may not be used for escrow purposes or gambling, and may only be used for a lawful purpose. In the event of any conflict between the English version of the Agreement and any translated version of the Agreement, the English version of the Agreement shall govern and MoneyGram will communicate with you in English.

3.4. This Agreement does not and is not intended to confer any rights or remedies upon any person other than you and MoneyGram.

4. DATA PRIVACY

4.1. To be able to provide our services we collect and process personal data of senders and recipients. The scope of this information depends on a specific product or service and includes your contact and identification information. We share this information with third parties such as our affiliated companies or vendors to be able to process your transactions, detect and prevent fraud and other illegal activities such as money laundering operations, cooperate with criminal or governmental investigations, in accordance with applicable laws or market our products and services to you. In addition, the personal information we collect is transferred outside the country of collection for international transfers and for further processing. For details on our privacy practices and your rights, please visit www.moneygram.com/privacy-notice.

4.2. To opt out of receiving marketing communication from us, you may: (i) click on the “unsubscribe” link at the bottom of the MoneyGram marketing email you’ve received; (ii) reply “MGISTOP” to a text or SMS message; or (iii) contact us at privacyprogramoffice@moneygram.com.

5. CUSTOMER SERVICE

We are committed to ensuring that you receive high quality service from MoneyGram. In the event that you are dissatisfied with our Service or believe that an error has occurred with your Transfer, please contact us as soon as possible. For full details of our complaints procedure or consumer protection advice, or to submit a complaint, you can:

- visit our website www.moneygram.com and submit the online form;
- send an email to us at customerservice@moneygram.com; or
- write to us at: MoneyGram International, Konstruktorska Business Centre, 13 Konstruktorska Street, Warsaw, Poland 02-673

6. SEPARATE ARRANGEMENTS

In addition to their offering of our Service, Agents may offer you their own products or services such as currency exchange. These additional products or services are separate and independent from the Service, are offered under the Agent’s own terms and conditions, and do not involve MoneyGram in any way. These additional products and services are likely to have their own fees associated with them.