

Hilary Jackson, Chief Operating Officer



Hilary Jackson was named MoneyGram's Chief Operating Officer in April 2021. In this role, Jackson leads the Company's global operational units as well as the product, information technology and cyber security functions.

Most recently, Jackson served as Chief Operating Officer for Selene Holdings and its subsidiaries. Her experience and leadership have been focused on delivering compliant and efficient operations, providing outstanding customer and client experiences, and driving profitable revenue growth. Prior to joining Selene, Jackson held multiple executive roles at Capital One, including Head of Technology for Top of House Products within Capital One's Financial Services division, and Head of Home Loans Servicing.

Jackson also spent 12 years at Bank of America, where she provided executive leadership in the mortgage lines of business. Within mortgage servicing, she led risk assessment and analytics, horizontal business controls, business transformation, strategic implementation, program management, and loss mitigation operations. She held executive leadership roles within the mortgage originations and sales organizations. Jackson started her career as a financial analyst with a nationwide medical practice management company.

Jackson holds a Bachelor of Business Administration in Finance from Texas A&M University – Commerce and a Master of Business Administration degree from Texas Tech University. She is an active community leader with the Junior League of Collin County, and has served as a board member for Communities in Schools in the Dallas Region.