

# SEND JAMAICA



## Valued MoneyGram Customer STOP! Please Read! MONEY TRANSFER FRAUD WARNING

Answer the questions below to help **KEEP YOUR MONEY SAFE:**

- Are you sending money, returning an overpayment, or "escrowing" money to buy a car or other goods, or to rent an apartment?
- Are you sending money to claim lottery or prize winnings, or for a "guaranteed" credit card or loan?
- Are you responding to an Internet offer, letter or phone call that asks you to wire money for a "job offer" or "mystery shopping"?
- Are you sending money to someone out of the state or country who claims to be a relative needing

cash for an emergency?

- Are you sending money to someone you don't know or whose identity you can't verify?
- If you answered YES to any of the questions, **DO NOT SEND** the money transfer—someone may be trying to steal your money. If you have already sent it, ask the sales clerk to **STOP your transfer immediately** or call us at **1-800-666-3947**. Once your money has been picked up which can happen within a short time, you cannot get a refund, even if someone stole your money through fraud

PLEASE COMPLETE IN CAPITAL LETTERS

<b>DESTINATION</b>	
Receive Country	
Address	
City	
State	
NOTE: A Transfer can be picked up in any Location in the Receive Country. If acting on behalf of another person or company and sending a Transfer in excess of \$1000, additional information must be supplied to the Agent.	
<b>RECEIVER</b>	
First Name	
Middle Name	
Last Name	
Telephone Number <small>Include area code</small>	
<b>TRANSACTION</b>	
Amount to be Sent	
Message	
Agent must provide additional information on this form for all transactions.	
<b>RECEIVE OPTIONS</b>	
<input type="checkbox"/> Cash <input type="checkbox"/> Account Deposit <input type="checkbox"/> Card Deposit	
<small>Options above only available in selected countries</small>	
Tax Registration Number (TRN)	
Jamaica ID	
<b>SENDER</b> Required information if not including Rewards Card Number	
First Name	
Middle Name	
Last Name	
Date and Place of Birth	
Occupation	
Street/District	
Post Office	
Parish	
Telephone Number <small>Include area code</small>	
<b>SIGNATURE</b>	
This transaction is subject to the terms & conditions contained in this form. Those terms and conditions limit the sender's legal rights and should be reviewed prior to signing.	
Sender's Signature	Date <input type="text" value="MMDDYYYY"/>

### AGENT USE ONLY

Office Name

Amount Sent

Consumer Fee

GCT

Total to be collected

**CURRENCY EXCHANGE:** In addition to the Consumer Fee, MoneyGram also makes money when it changes your dollars to other foreign currency. Please see the attached terms and conditions for more information regarding currency exchange.

### Receive Information

Complete this once the transaction has been sent:

Receive Currency

**Note to Sender:** Even though the Amount to be Received is stated in US Dollars, the Transfer may be paid out in another currency if the Location selected by the Receiver does not pay out in US Dollars. In that event, the currency exchange rate will be set at the time the Receiver receives the Transfer in the foreign country. See the Terms & Conditions for more information.

Exchange Rate

Exchange Rate (If the Amount to be Received is stated below in US Dollars or Euro, any Exchange Rate stated above may be inapplicable.)

Amount to be Received

Reference No.

Agent Employee Name

MoneyGram Operator #

[www.moneygram.com](http://www.moneygram.com)

AGENT COPY

MG5001SJAM SAS (Rev 01/17)

## For all transfers

FOR AGENT USE



This information is required for any Transfer and must be completed by the Agent.

<b>COMPLETE FOR ALL TRANSFERS.</b>	<b>U.S. citizens and residents</b>
_____ ID Type	_____ Social Security #
_____ Sender's government issued ID#	_____ OR, IF NO SS#
_____ Expiration Date	_____ Alien ID # OR Passport #
_____ Issuer	_____ Expiration Date
_____ Date of Birth	_____ Country of Issuance
_____ Birthplace	<b>If sending for someone else, complete the following information on that person or organization.</b>
_____ Type of Transaction (Example — cash, check, travelers check)	_____ First Name, Middle Name, Last Name
_____ Tax Registration Number (TRN)	_____ Organization Name
<b>COMPLETE FOR ALL TRANSFERS OF 1000JMD OR MORE.</b>	_____ Street/District      Post Office      Parish
_____ Source of funds	_____ Date of Birth
<b>COMPLETE FOR ALL TRANSFERS OF 3000JMD OR MORE.</b>	_____ Occupation - Type of business
_____ Occupation - Type of business	<b>For Banks, Savings and Loans and Credit Unions Only.</b>
<b>ADDITIONAL INFORMATION MAY BE REQUIRED ABOVE 5000JMD</b>	_____ Sender's Account #

AGENT MUST RETAIN THIS FORM ON-SITE FOR A MINIMUM OF FIVE (5) YEARS FOR ALL TRANSFERS.

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PLEASE COMPLETE IN CAPITAL LETTERS

<b>DESTINATION</b>	
Receive Country	
Address	
City	
State	
NOTE: A Transfer can be picked up in any Location in the Receive Country. If acting on behalf of another person or company and sending a Transfer in excess of \$1000, additional information must be supplied to the Agent.	
<b>RECEIVER</b>	
First Name	
Middle Name	
Last Name	
Telephone Number <small>Include area code</small>	
<b>TRANSACTION</b>	
Amount to be Sent	
Message	
Agent must provide additional information on this form for all transactions.	
<b>RECEIVE OPTIONS</b>	
<input type="checkbox"/> Cash <input type="checkbox"/> Account Deposit <input type="checkbox"/> Card Deposit	
<small>Options above only available in selected countries</small>	
Tax Registration Number (TRN)	
Jamaica ID	
<b>SENDER</b> Required information if not including Rewards Card Number	
First Name	
Middle Name	
Last Name	
Date and Place of Birth	
Occupation	
Street/District	
Post Office	
Parish	
Telephone Number <small>Include area code</small>	
<b>SIGNATURE</b>	
This transaction is subject to the terms & conditions contained in this form. Those terms and conditions limit the sender's legal rights and should be reviewed prior to signing.	
Sender's Signature	Date <input type="text" value="MMDDYYYY"/>

CUSTOMER COPY

MG5001SJAM SAS (Rev 01/17)

<b>AGENT USE ONLY</b>	
Office Name	
Amount Sent	
Consumer Fee	
GCT	
Total to be collected	
CURRENCY EXCHANGE: In addition to the Consumer Fee, MoneyGram also makes money when it changes your dollars to other foreign currency. Please see the attached terms and conditions for more information regarding currency exchange.	
<b>Receive Information</b>	
Complete this once the transaction has been sent:	
Receive Currency	
Note to Sender: Even though the Amount to be Received is stated in US Dollars, the Transfer may be paid out in another currency if the Location selected by the Receiver does not pay out in US Dollars. In that event, the currency exchange rate will be set at the time the Receiver receives the Transfer in the foreign country. See the Terms & Conditions for more information.	
Exchange Rate	
Exchange Rate (If the Amount to be Received is stated below in US Dollars or Euro, any Exchange Rate stated above may be inapplicable.)	
Amount to be Received	
Reference No.	

Agent Employee Name

Agent Location

[www.moneygram.com](http://www.moneygram.com)

**TERMS AND CONDITIONS**

The MoneyGram® money transfer service (“Service”) is provided by MoneyGram International SAS (“we” or “us”) through a network of agents, authorised delegates, or other permitted entities (“Agents”). These Terms and Conditions, along with the Documentation (as defined in Section 1.3 below) used in connection with the Service to which these Terms and Conditions may be included or attached, constitute the entire agreement (“Agreement”) between us with you, the individual sender of the Service (“you” or “Sender”).

**Send Information.** Maximum permissible amounts for a single MoneyGram® money transfer (“Transfer”) and daily Transfer totals will be applied. When required by law, Transfers will be reported to appropriate government authorities. Depending upon the Service selected you can send money to a person named on the receipt (“Receiver”): in cash at a MoneyGram location (“Cash to Cash”); or to Receiver’s bank or other account (“Cash to Account”). Refer to the agreement with Receiver’s bank or service provider for additional terms affecting Cash to Account Transfers. Neither Sender nor Receiver will have a “deposit” with us at any time during the Transfer. You warrant that all information you supply to us is and shall remain accurate and complete. It is your responsibility to verify all details shown on the receipt.

**Receive Information.** Transfers will be credited to Receiver’s eligible bank or other account (“Account”), or paid out in cash, money order, check or a combination thereof. A Transfer is deemed delivered and we have no further liability to you, except as set forth below, when: it is paid out; or notice of your payment is made available to the bank or service provider holding the Account or their designee. Depending upon whether you selected a delayed delivery Service, a Cash to Cash Transfer will be available for pick up during business hours of the location selected by Receiver in the Receive Country or the US state or Canadian province stated on the receipt or bordering area determined by us. Cash to Account delivery times are governed by Receiver’s bank, service provider or their designee. Services may be delayed, restricted or unavailable depending upon: Service selected; Agent hours; Transfer amount; currency availability; regulatory issues; ID requirements; hours and rules of participating banks regarding availability of funds. Otherwise, we make no representation as to when or if a Transfer will be delivered or accepted. Status tracking of a Transfer to an Account may not be available from us. Immediately contact us for refund of the difference if the amount received is less than the Amount to be Received stated on your receipt.

**Identification.** We reserve the right to require ID from you and Receiver. If Receiver is unable to produce valid identification when receiving funds, you may be able to set up a test question and answer depending upon the size of the Transfer and whether the test question option is available at the receive location. A Transfer that includes a test question may be paid out either upon the correct answer to the test question or upon presentation of valid identification by Receiver. The Transfer Reference Number is not always required to receive a Transfer.

**Fees.** We will only charge the Consumer Fee shown on your receipt. If your Transfer is directed to an Account, additional charges may be imposed by an intermediary or receive bank as an outright charge or by delivery of less than the “Amount to be Received” shown on your receipt.

**Currency Exchange.** Ask an Agent or contact us for information regarding currencies available in the Receive Country or at a specific Location and the exchange rate applicable to your Transfer. The currency you select may not be available at all or any locations in the Receive Country. In addition to the Consumer Fee applicable to your Transfer, a currency exchange rate set by us or our Agents may be applied. Any difference between the rate given to you and the exchange rate received by us or our Agents will be kept by us or our Agents. The “Amount to be Received,” specified on your receipt is valid for Transfers to the Receive Country UNLESS: (1) 45 days have elapsed since the Transfer was sent; or (2) it is stated in U.S. Dollars and MoneyGram’s Agents in the Receive Country pay out in a currency other than U.S. Dollars. In that event, the “Amount to be Sent” may be converted into local currency using the exchange rate established by MoneyGram or its Agents at the time funds are disbursed to Receiver. If the exchange rate is determined at the time funds are disbursed to Receiver, the exchange rate may be affected by political, economic and other conditions in the Receive Country, and Agents within a country may not apply a uniform currency exchange rate, causing the currency exchange rate to vary based upon the location selected by Receiver. The exchange rate will also be determined at the time the funds are disbursed to the Receiver and the Agent may charge an exchange fee, if: Receiver requests that the payout be made in a currency other than the currency in which the Agent normally pays out or other than the currency that was specified on your receipt or if the Transfer is to an Account and the Account is not in the Receive currency specified on your receipt. Any such exchange is a separate transaction between Receiver and the Agent, and is not a part of the MoneyGram Transfer.

**Expired Transfers** The following provision only applies to transfers in the US and Commonwealth of Puerto Rico: If you ask us to make a Transfer to be collected in cash and the Transfer amount has not been collected within 90 days, we will treat the Transfer as no longer capable of execution (an “Expired Transfer”). We will have no obligation, after that 90 day period, to execute an Expired Transfer. If an Expired Transfer occurs, you will be entitled to a refund of the amount of the Expired Transfer. If you become aware that a transferred amount has not been collected please contact us to ask for a refund.

**Refund Information.** There shall be no right to refund if at the time we process your request the Transfer has been delivered. There shall be no right to refund for Transfers to an Account unless MoneyGram receives notice that the Transfer is rejected. Otherwise, you may request refund and cancellation of the Transfer either by visiting a location or contacting MoneyGram. The Consumer Fee is usually not refundable. All refund requests will be subject to MoneyGram’s review and discretion and will normally be processed within thirty (30) days of receipt of a valid written request unless a shorter period is required by law.

**LIABILITY.** UNLESS PROHIBITED BY APPLICABLE LAW, YOUR EXCLUSIVE AND MAXIMUM REMEDY AGAINST MONEYGRAM IS REFUND OF THE TRANSFER AMOUNT PLUS THE CONSUMER FEE. NO OTHER REMEDY IS AVAILABLE TO YOU, INCLUDING, BUT NOT LIMITED TO ANY REMEDY FOR INCIDENTAL, INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES. THESE LIMITATIONS APPLY WHETHER YOUR CLAIM ARISES DUE TO MONEYGRAM OR ITS AGENTS’ NEGLIGENCE, OTHER FAULT, ERROR, OMISSION OR NON-PERFORMANCE. WE ACCEPT NO RESPONSIBILITY FOR THE ACTS OR OMISSIONS OF RECEIVER’S BANK, SERVICE PROVIDER OR THEIR DESIGNEES.

**ARBITRATION.** UNLESS OTHERWISE SPECIFIED BY APPLICABLE LAW, ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THE TRANSFER, THIS CONTRACT OR BREACH OF THIS CONTRACT, INCLUDING STATUTORY CONSUMER CLAIMS, SHALL BE SETTLED BY ARBITRATION ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION UNDER ITS COMMERCIAL ARBITRATION RULES. JUDGMENT ON THE ARBITRATION AWARD MAY BE ENTERED IN ANY COURT HAVING JURISDICTION THEREOF. ANY SUCH ARBITRATION SHALL BE INITIATED AND HELD IN THE OFFICE OF THE AAA CLOSEST TO THE LOCATION WHERE YOU INITIATED THE TRANSFER. EACH PARTY SHALL BEAR ITS OWN COSTS AND FEES FOR EXPERTS AND ATTORNEYS, AND NO PARTY SHALL HAVE A RIGHT TO PARTICIPATE AS A MEMBER OF ANY CLASS OF CLAIMANTS. THIS EXCLUSIVE ARBITRATION REMEDY SHALL NOT BE MAINTAINED UNLESS INITIATED WITHIN ONE YEAR AFTER THE CONTROVERSY OR CLAIM AROSE.

**Privacy Notice.** MoneyGram and its Agent use and save your and Receiver’s personal information and Transfer details, in order to provide Transfer services, manage our business, and for marketing. You represent that you have consent to share personal information about Receiver. All personal information collected may be disclosed to our affiliates, Agents, and service providers, or as otherwise permitted by law. If fraud is suspected, your information will be shared with relevant law enforcement in the US and other countries, which may further share the information. Security measures are used to restrict access to personal information. To opt-out of receiving information about products and services, email [marketingpreferences@moneygram.com](mailto:marketingpreferences@moneygram.com); allow at least 4 weeks for processing. Rewards® members may visit [www.moneygram.com](http://www.moneygram.com) to update marketing preferences. The website contains our current privacy policy. Notice of changes will be made as required by law.

**General.** Services are directed to persons 18 years and over, may not be used for escrow purposes or gambling, and may only be used for a lawful purpose. This Agreement is governed by Minnesota law without regard to its conflicts of law rules and cannot be modified orally. MoneyGram may refuse to provide Services to any person. In the event of conflict, the English Terms and Conditions shall govern.

**Contact MoneyGram.** Write to us at Konstruktorska Business Centre, 13 Konstruktorska Street, Warsaw, Poland 02-673; call 1-800-666-3947, or visit our website at [www.moneygram.com](http://www.moneygram.com).

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<small>Options above only available in selected countries</small>	
Tax Registration Number (TRN)	
Jamaica ID	
SENDER <small>Required information if not including Rewards Card Number</small>	
First Name	
Middle Name	
Last Name	
Date and Place of Birth	
Occupation	
Street/District	
Post Office	
Parish	
Telephone Number <small>Include area code</small>	
SIGNATURE	
This transaction is subject to the terms & conditions contained in this form. Those terms and conditions limit the sender's legal rights and should be reviewed prior to signing.	
Sender's Signature	Date <input type="text" value="MMDDYYYY"/>

AGENT USE ONLY	
Office Name	
Amount Sent	
Consumer Fee	
GCT	
Total to be collected	
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Agent Employee Name \_\_\_\_\_

MoneyGram Operator # \_\_\_\_\_

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