Dear Valued MoneyGram Agent:

MoneyGram would like to announce the new version of the *Agent Compliance Resource Kit*, attached. To help facilitate compliance with local regulations and MoneyGram policy, we **request that you** *immediately* **replace the contents of your existing Agent Compliance Training Resource kit** (the "red" binder you received as a new MoneyGram Agent) with the contents of this mailing.

Instructions

- 1. Open the rings of your current binder.
- 2. Remove all previous content. If there are current records, notes, or other documents that you have added to the binder, we recommend you retain those with the new binder content in the same sections.
- 3. Place the new content in this package in the rings of the old binder
- 4. Close the rings of the binder.
- 5. Shred and discard the previous content.

As a MoneyGram Agent, it is your obligation to comply with the requirements of this *Agent Compliance Resource Kit*. We also request that you communicate the **What Has Changed** to all employees trained to provide MoneyGram services and products. This will ensure their adherence to the requirements.

If you have any questions with regards to Compliance or would like additional copies of this Kit including a Spanish translation, please do not hesitate to contact 1-800-444-3010.

We value the relationship MoneyGram has with you and look forward to continuing a culture of compliance.

Sincerely,

MoneyGram International Compliance

What Has Changed

- Simpler, better organized, and easy-to-find information
- Inclusion of Global Partner Compliance Policy
- Revised ID Collection and Verification Requirements
- New Fraud Prevention reference and training material
- Revised CTR and SAR BSA E-File information
- Revised Independent Review, Money Order, Employee Training Log forms
- Improved Compliance and Transaction Monitoring forms
- Inclusion of Arizona, Oklahoma and New Mexico specific legal requirements where applicable